

Service and Retrofit

+hygiene
+innovation
+partnerships
+efficiency
+service
+quality

WHO WE ARE About FPS

FPS Food Process Solutions is a global leader in turn-key food freezing and cooling equipment. We provide innovative systems to ensure the highest efficiencies and to meet the most stringent sanitary demands. These factors transform into superior food quality, lowered total cost of ownership and maximized profits.



- quick response - large parts inventory - knowledgeable staff - payment options

FLEXIBLE PAYMENT OPTIONS

In-house Expertise, Mutual Benefits

Given the high capital investment required, FPS can help facilitate preferred payment options such as Standard Progress Payment, Long-term Equipment Finance & Leasing, Irrevocable Letters of Credit and LC Discounting. This unique "one shop stop" service provides customers ease of mind in navigating various payment options to best fit their financial needs – all to ensure the lowest total cost of ownership. That is the FPS promise.

GLOBAL PARTS & SERVICE CENTERS

Whatever the Need, We Have You Covered

Experience tells you the importance of efficient and responsive service - FPS has you covered. Our 24-hour support hotline puts you in direct contact with a real-world technician, not just an answering service. With the largest freezer service team and spare parts inventory in the industry, FPS support can assist in getting your equipment back in production with minimal disruption.

Retrofit: Improved Performance With Less Downtime and Lower Costs than Replacement

Our retrofit specialists are not only experts with our equipment, but also equipment from other suppliers. We offer comprehensive retrofit packages from systems evaluations to complete structure and enclosure rebuilds. With recent global attention on environmentally friendly practices and food safety concerns, your existing equipment can be evaluated and upgraded to energy efficient operation and meet current hygienic demands.

With constant changes in the market, we understand the importance of keeping up in terms of processing technologies, products and recipes. To ensure your existing equipment can match these new needs with major re-investment, we offer retrofit services to ensure the equipment is optimized for your demands.

Key Benefits



IMPROVE HYGIENE & MEET SANITARY DESIGN PRINCIPLES



INCREASE ENERGY EFFICIENCY & COST EFFECTIVE PRODUCTION



EXTEND YOUR RUN TIMES



EXTEND THE LIFE OF YOUR EQUIPMENT

Retrofit Services



OEM Fully-Welded Freezer Enclosure

- + Eliminate caulking on panel joints to minimize bacteria growth or harborage
- + Increase energy efficiency and contribute to cost effective production
- + Increase durability, allowing the range of low temperature operation to high temperature CIP



Clean-in-Place (CIP) Upgrade for Existing Freezers

- + Significantly improve hygiene
- + Optional pasteurization feature
- + Reduce operational costs on water, chemicals and labor
- + Provide consistent reliable cleaning results, minimize manual inconsistencies



Belt Replacements & Retrofits

- + Intralox® DirectDrive™ Stacker retrofits
- + Self-stacking belt retrofits
- + Direct belt replacements
- + Re-tiering for increased capacity
- + Meet current standards, spiral optimization for reduced downtime



Control Panel/PLC/VFD Retrofits

- + Easily navigable with customizable access levels and recipe programming
- + Various diagnostic tools and trend logging
- + Enhanced with our remote monitoring and troubleshooting services

FPS Remote Monitoring System (FPS RMS)

The FPS Remote Monitoring System (RMS) is a web-based, universal platform that helps customers to track, analyze and report on your freezer's performance. Powered by Ignition by Inductive Automation®, the software is licensed by FPS, allowing clients unlimited tags, users and connections, without compromising confidential data.

THE FPS RMS PROVIDES CRITICAL DATA **AT YOUR FINGERTIPS INCLUDING:**

- Trends
- Alarm History
- Maintenance
- **Report Journals**
- + Troubleshooting
- + Training
- + Live Feed and More



RD1040 - FPS Shop 2 Spiral Unit

WHO USES THE FPS RMS?

Maintenance personnel, plant managers, supervisors and executive management can use the FPS RMS. The system provides customers with critical data-rich information, giving them the power to make decisions quickly based on reporting history and real-time trends.

Why is the FPS RMS Important?

The FPS RMS is an offering that helps solve customer needs. Not only is data critical to the performance of the freezer, it provides customers access to information quickly and easily at times where troubleshooting needs to be 24/7.

Data Secure with FPS RMS

Licensed by FPS, all our customers' information is confidential and secure on the platform. Each freezer has a separate database schema, separate identity provider and separate website link which ensures only users and FPS authorized personnel are the only people who can access data from that freezer.

Key Benefits

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IMPROVED OEE/CAPACITY/THROUGHPUT DUE TO LESS DOWNTIME

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IMPROVED CUSTOMER INDEPENDENCE HELPS REDUCE OPERATIONAL EXPENSES

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IMPROVED TRAINING/MAINTENANCE FEATURES TO SUPPORT END CUSTOMERS

REDUCED NUMBER OF SERVICE CALLS BY PROVIDING MORE DATA INSIGHTS FOR END CUSTOMERS

For more information about the FPS RMS, contact us:

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+ more at www.fpscorp.ca/aftermarket-support